



Spring 2015

Newsletter



New building – we're nearly there

We're delighted that our new building development is drawing close to its completion. This means that we will very soon have a bigger improved car park – which will be a relief to us all!

The second Phase of our building, which will house the main entrance, waiting room, reception and toilet facilities, is due to be completed by the 27th April. There will then be reinstatement works of the current temporary waiting and reception areas to their intended use as clinical and administration rooms.

Thank you so much for everyone's patience over the last year, there's a bit more to do yet and changes to get used to, but hopefully we will all soon feel settled when the building is completely finished at the start of May.

We're sure everyone will benefit from our fantastic new facilities and ask for your support and help to look after them, so that they will serve us well for many years to come.



Pharmacy Update

Vantage Pharmacy has relocated from Nuthall Road to its new location as part of the premises development and will be open from Monday the 23rd March. The pharmacy is completely independent of the practice and so this does not change your choice of using whichever pharmacy you wish.



Phone Problems

As many of you will be aware, we have had some problems with our phone system over the last couple of weeks. Our telephone system provider has notified us that the problem has now been resolved and that it was related to a problem with the national BT infrastructure.

We are aware that some people have been abruptly cut off and we would like to apologise for any inconvenience or distress this may have caused.

Should any of you experience any on-going difficulties with our phone system, please let us know as we keep a record and report issues back to the system provider so that they can be remedied.



MPPPG

The Melbourne Park Patient Participation Group is actively seeking new members to join our small, friendly group of regular attendees. We particularly want to encourage interest from younger representatives of our adult patient population, but anyone with an interest in learning more about the issues facing General Practice, and with a desire to support and improve patient services at Melbourne Park, is welcome.

We meet approximately four times a year, on a Thursday evening, at the practice. The next meeting is planned for April, so if you would like to join us please fill in a slip at reception or ask to speak to our practice manager Lynda Cotton.



Phlebotomy (Blood tests)

We're delighted to have Samm Radford join our team as our new practice phlebotomist. We now offer routine and urgent blood testing at the surgery, every morning, Monday to Friday. You can book appointments up to 5 days in advance, so please ring or call in to book around the time your blood test is due.



Doctor Update

There are going to be a number of changes in the doctors working at Melbourne Park in the next 3 months.

Dr Kugalthas, our current GP Registrar (a doctor who is training to specialise in general practice), leaves at the end of March to continue her training in her next post. We wish her well in her future training and career. Dr Kugalthas will be replaced by our two new GP Registrars, Dr Kate Foley and Dr Zehra Zaidi. Dr Foley will be working with us full-time for 4 months and Dr Zaidi for 8 months part-time.

After a year and a half at Melbourne Park as a partner, Dr Indu Mendis will be leaving the practice at the end of April to enable her to spend more time with her family. We would all like to thank her for the time she has worked with us and wish her all the best as she moves on to pastures new.

We are hoping to have a replacement partner from the beginning of June. Until then, we will have Dr Aadin Hussein and Dr Roxana Walker working with us as regular locums.

